

Product Information 180401 ENG R0 Skiguard USA Warranty & Disclaimer 180829 ENG R1 Important Product Information

Paint and Finish

For Skiguards bought in standard colors white or black: The color finish is a gelcoat, like that found on other marine grade fiberglass products. The gelcoat is a very durable and easily maintained form of pigmented polyester that will keep its glossy finish for years when maintained properly.

<u>The gelcoat must be waxed and sealed yearly to protect the gelcoat from harmful UV light.</u> If this is not done on a regular basis the color will start fading and loose its shine. The wax and sealant used must be intended for fiberglass products (boats, RVs, trailer etc). Regular car wax and sealant are inherently different compounds that may have an adverse effect on the gelcoat. *Failure to following these recommendations will void all warranty.*

For Skiguards with custom paint: The paint used is an automotive grade acrylic paint that behaves just like your car's paint. This paint requires less maintenance than gelcoat, but should still be waxed and sealed on a regular basis to protect and preserve its finish. For this type of paint, wax and sealant intended for car paint is preferred.

Storing Your Skiguard

When the Ski & Cargo box is stored, it's important it's properly closed and resting on a flat surface. It can be stored either lying flat down, or standing up. In either case, it is very important to have a protective layer between the box and ground to avoid causing damage to the finish or fiberglass. It is recommended that Styrofoam or something similar is used.

Safety and Damage Protection

The hardware used to install the Skiguard to the cross bars or roof rack must be inspected on a regular basis. It is important to ensure that all nuts and bolts tightened properly and that all hardware is intact and not showing any signs of excessive ware or damage. Further, also ensure that the cross bars/roof rack is properly secured to the roof. Advise the owner's manual for your specific system for details.

In general, always put the heaviest cargo in the car and reserve the lighter cargo for the Skiguard. Advise your car's owner's manual to ensure that the maximum loading capacity is not exceeded, as this will have a severely negative impact on the car's handling.

Remember that your car is slightly taller than original now that a Skiguard is on the roof. That means parking garages and other overhead obstacles may be of danger to your car and Skiguard. Always make sure you have enough clearance before entering!

Car washes are generally not designed to handle any type of car accessories such as roof top cargo boxes, bike or kayak racks etc. Consult with the car wash staff to make sure it is safe to use with anything mounted on the roof of your car – *you are liable for any damage caused to the car wash and your own vehicle and accessories.*



Useful Tips and Tricks

- Apply a little WD40 (or similar lubricant) to the lock and locking mechanism to avoid issues caused by icing in cold weather.
- Lubricate the weather stripping with a silicone based lubricant on a regular basis. This will make the box easier to open and close and at the same time preserve the flexibility and integrity of the rubber seal.
- In the case that you lose the keys to your Skiguard, take a close look at the lock cylinder on the box and find the lock number. We can supply you with a spare set.

Skiguard USA Warranty and Disclaimer Information

Limited Lifetime Warranty

Skiguard will warranty all Skiguard brand Ski & Cargo Boxes and its accessories manufactured by Skiguard during the time that an original retail purchaser owns the product for **6 years** from receipt of product. This warranty terminates if a purchaser transfers the product to any other person. Subject to the limitations and exclusions described in this warranty, Skiguard will remedy defects in materials or workmanship by repairing or replacing, at its option, a defective product without charge for parts or labor. In addition, Skiguard USA may elect, at its option, not to repair or replace a defective product but rather issue to a purchaser a refund equal to the purchase price paid for the product, or a credit to be used toward the purchase of a new Skiguard Ski & Cargo Box. No warranty is given for defects caused by normal wear and tear, cosmetic rust, scratches, accidents, unlawful vehicle operation, or modification of, or any types of repair of, a load carrier system other than those authorized by Skiguard USA. No warranty is given for defects resulting from conditions beyond Skiguard USA's control including, but not limited to, misuse, overloading, or failure to assemble, mount or use the product in accordance with Skiguard USA's written instructions or guidelines included with the product or made available to the purchaser. This warranty is only valid for Skiguard products bought in the United States of America and Canada with its origin from Skiguard USA, Inc.

In the event that a product is defective, the purchaser should contact the Skiguard representative from whom the product was purchased. If the retailer is not able to correct the defect, the purchaser should contact Skiguard USA in writing or by phone using the contact information listed on <u>www.skiguard.com</u> or provided by the retailer. In the event that a product needs to be returned to Skiguard, a Skiguard representative will provide the purchaser with the appropriate mailing address and any additional instructions. Please note that the purchaser will be responsible for the cost of shipping the product to Skiguard USA and that proof of purchase in the form of an original purchase invoice or receipt and a detailed description of the defect must be included in the shipment.

Disclaimer of Liability

REPAIR OR REPLACEMENT OF A DEFECTIVE PRODUCT OR THE ISSUANCE OF A REFUND OR CREDIT (AS DETERMINED BY SKIGUARD USA) IS A PURCHASER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY. DAMAGE TO A PURCHASER'S VEHICLE, CARGO AND/OR TO ANY OTHER PERSON OR PROPERTY IS EXCLUDED. THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SKIGUARD USA'S SOLE LIABILITY TO ANY PURCHASER IS LIMITED TO THE REMEDY SET FORTH ABOVE. IN NO EVENT WILL SKIGUARD USA BE LIABLE FOR ANY LOST PROFITS, LOST SALES, OR FOR ANY CONSEQUENTIAL, DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR



Product Information 180401 ENG R0

Skiguard USA Warranty & Disclaimer 180829 ENG R1

PUNITIVE DAMAGES OR FOR ANY OTHER DAMAGES OF ANY KIND OR NATURE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT BE APPLICABLE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

User Guidelines

When using Skiguard Ski & Cargo Box and accessories, the user must understand and follow the precautions as set forth in this and other documents made available to the user.

- For best fitment and safety, use only cross bars that are made to fit your vehicle and its intended use. Do not assume a cross bars set will fit, always check with the manufacturer and your Skiguard representative before installing.
- Always check with manufacturer of cross bars and vehicle to ensure that load capacity will not be exceeded. Load carriers do not increase gutter or roof strength and failure to follow their recommendations can be dangerous.
- Always make sure all doors can open as intended and that rear hatch has enough clearance to open without interference.
- Make sure all knobs, bolts, screws, straps, and locks are firmly attached, tightened and locked before every trip. Knobs, bolts, screws, straps and locks must be periodically inspected for signs of wear, corrosion, and fatigue. Check your load at stops during the trip to ensure continued fastening security.
- Check local and state laws governing projection of objects beyond the perimeter of a vehicle, if applicable. Be aware of the width and height of your cargo since low clearance branches, bridges, and parking garages can damage the Ski & Cargo Box as well as you vehicle. All cargo will affect the vehicle's driving behavior. Never drive with any lock, knob or rack in an open or unlocked position.
- Remove your Skiguard Ski & Cargo Box and accessories when they are not in use. Before
 entering automatic carwashes ensure that it is programmed to clear roof racks, roof boxes, and
 other accessories.
- All locks must be turned and moved periodically to ensure smooth operation. Use graphite or dry lubricant to help this and to avoid freezing during cold weather. Skiguard locks are designed to deter vandalism and theft, but should not be considered theft proof. Remove valuable gear if your vehicle is unattended for an extended period of time. Place at least one key in the glove compartment.
- For safety to your vehicle and rack system, obey all posted speed limits and traffic cautions.
 Adapt your speed to the conditions of the road and the load being carried. Be especially aware of strong side-winds.
- Do not use Skiguard Ski & Cargo Boxes and accessories for purposes other than those for which they were designed. Do not exceed their carrying capacity. Failure to follow these guidelines or the product's instructions will void any warranty.
- All Skiguard roof boxes must be secured using the supplied fasteners.
- Not for offroad use.
- For all standard color Skiguard (white or black): the gelcoat must be polished and sealed using products designed for fiberglass and gelcoated surfaces specifically yearly. Failure to do so may cause fading and loss of shine.
- Consult with your Skiguard representative if you have any questions regarding the operations and limits of our products. Review all instructions information carefully.